EDUMALSYS
Journal of Research in Education Management

e-ISSN : 2988-1188
p-ISSN : 2988-1196

Index : Dimensions, Scilit, Crossref, Garuda, Semantic, Google Scholar, Base, etc

https://doi.org/10.58578/edumalsys.v3i3.7944

Training and Development as Determinants of Job Performance: A Nigerian Conceptual Perspective

Nuhu Dangana, Cletus M. Oyidi, Amos Jev
Taraba State University, Jalingo, Nigeria
dangananuhu90@gmail.com; cletusmo@yahoo.com

Article Info:

Submitted:	Revised:	Accepted:	Published:
Oct 6, 2025	Oct 28, 2025	Nov 10, 2025	Nov 15, 2025

Abstract

This conceptual paper explores the complex interplay between training, development, and job performance, with a focused lens on the Nigerian workplace. It posits that human capital is the foundational asset for driving organizational productivity and that structured, evidence-based training and development initiatives are essential for enhancing employee efficiency, innovation, and service delivery. Despite the recognized importance of workforce development, many Nigerian public and private institutions continue to face persistent performance deficits, often attributable to inadequate, outdated, or misaligned training efforts. Drawing on human capital theory and expectancy theory, the paper examines how learning, motivation, and competence intersect to shape individual and organizational outcomes. Within the Nigerian context, the paper identifies systemic challenges including insufficient funding, fragile institutional frameworks, and the absence of performance-based training policies. It argues for the adoption of adaptive learning models, continuous professional development, and the strategic alignment of training programs with national economic and productivity objectives. Conceptually, it underscores the imperative for organizations to

Edumalsys is licensed under a Creative Commons Attribution-NonCommercial-ShareAlike 4.0 International License

reframe training and development not as cost burdens, but as strategic investments with long-term performance dividends. The paper concludes that enhancing workforce capabilities through well-designed, context-specific, and technologically enabled training systems is critical to fostering organizational excellence and contributing to sustainable national development in Nigeria's evolving economic landscape.

Keywords: Training; Development; Job Performance; Human Capital; Organizational Learning; Employee Productivity; Capacity Building; Nigeria

Introduction

In contemporary organizational management, human capital constitutes the most critical factor of production and a key determinant of institutional success. The capacity of employees to acquire, internalize, and apply relevant knowledge and skills directly influences productivity and service delivery. Consequently, training and development have become indispensable mechanisms for building competent and competitive workforces. In Nigeria, where the economy is diversifying amid technological transformation and global competition, improving employee performance through strategic training remains both a managerial and national priority.

Despite this recognition, the practice of employee training in Nigeria is often characterized by inconsistency and lack of strategic focus. Many organizations, particularly within the public sector, still perceive training as a routine exercise or welfare incentive rather than a deliberate developmental strategy. This perception has weakened the link between training investment and job performance outcomes. Evidence from industry reports suggests that the Nigerian labour market continues to grapple with low productivity, skills mismatch, and limited innovation capacity (National Bureau of Statistics [NBS], 2023). These deficiencies point to a systemic neglect of human capital development as a strategic driver of performance.

Conceptually, training entails a systematic process of equipping employees with specific technical and behavioral competencies required for efficient job execution. It focuses on closing performance gaps by enhancing current skills and capabilities (Armstrong, 2014). Development, however, goes beyond the immediate demands of a role; it encompasses the broader process of cultivating an employee's potential for future

responsibilities and leadership positions (Dessler, 2020). Together, training and development represent the continuum of learning that sustains both individual and organizational growth. When effectively designed, these interventions enhance employee motivation, creativity, and adaptability—all of which are essential to job performance and organizational resilience.

Job performance, in turn, denotes the extent to which an employee effectively executes assigned tasks and contributes to the achievement of organizational objectives. It encompasses task proficiency, reliability, and contextual performance, including cooperation, initiative, and professionalism (Campbell, 1990). Performance improvement depends not only on individual ability but also on the organization's commitment to continuous learning and knowledge renewal. Where training and development are embedded within institutional culture, performance outcomes tend to be more sustainable and measurable.

The Nigerian experience reveals both progress and persistent challenges. The private sector—particularly the banking, oil, and telecommunications industries—has demonstrated growing investment in employee training, often incorporating digital and soft-skills development. However, the public sector continues to face obstacles such as inadequate funding, lack of post-training evaluation, and limited policy coherence. A report by the Chartered Institute of Personnel Management of Nigeria (CIPM, 2022) observed that while 78% of organizations claim to conduct annual training, less than half align training objectives with performance appraisal systems. This disconnect reflects a structural weakness that undermines the transformative potential of training and development.

Furthermore, globalization and digitalization have altered the nature of work, making continuous learning indispensable. Nigerian organizations increasingly compete for talent within a globalized labor market, where skill obsolescence can quickly erode competitiveness. The COVID-19 pandemic further highlighted the importance of flexible, technology-driven training as remote work, digital tools, and innovation became essential to survival (International Labour Organization [ILO], 2022). These shifts reinforce the argument that training and development should be institutionalized as strategic instruments for sustaining job performance and organizational growth.

This paper, therefore, aims to conceptually interrogate the relationship between training, development, and job performance in Nigeria. It situates the discussion within

relevant theoretical frameworks and contextual realities, highlighting the institutional, cultural, and managerial factors that shape training effectiveness. The ultimate goal is to advance a conceptual understanding that positions training and development as deliberate investments in human capital capable of driving long-term productivity and national competitiveness.

Conceptual Clarifications

The concepts of training, development, and job performance are central to human resource management and organizational effectiveness. Understanding their conceptual linkages provides the theoretical base for evaluating how workforce learning interventions influence productivity within Nigerian organizations.

The Concept of Training

Training represents a deliberate and systematic process through which employees acquire specific skills, knowledge, and behaviors necessary to perform tasks effectively. According to Armstrong (2014), training is "the use of systematic and planned instruction to promote learning." It is typically short-term and directed toward improving present job performance. Dessler (2020) similarly conceptualizes training as an organized procedure by which employees learn job-related competencies, including technical, human, and conceptual skills, with the aim of improving efficiency and service delivery.

The core objective of training is to bridge the gap between current and expected performance standards. This gap arises due to changes in technology, work methods, or organizational expectations. Training thus serves both corrective and developmental purposes, it corrects deficiencies in performance and equips employees for emerging challenges.

From a strategic management perspective, training is not a peripheral activity but a major tool for achieving competitive advantage. In today's knowledge-driven economy, the ability of an organization to adapt and innovate depends largely on its investment in continuous employee learning. As Noe et al. (2021) emphasize, effective training aligns learning outcomes with organizational goals, thereby ensuring that knowledge acquisition translates into improved performance and measurable results.

In the Nigerian context, however, training is often undermined by structural and cultural constraints. Many organizations still adopt ad hoc training programs without conducting proper needs assessments or aligning the content with organizational priorities. Reports by the Chartered Institute of Personnel Management of Nigeria (CIPM, 2022) indicate that only a fraction of Nigerian firms implement evidence-based training evaluations, making it difficult to measure impact on job performance. Consequently, despite growing investment in capacity-building workshops and seminars, the relationship between training and productivity remains inconsistent.

The Concept of Development

While training focuses on present job competence, development is broader and future-oriented. It involves planned learning experiences designed to prepare employees for new roles, responsibilities, and leadership positions. Armstrong and Taylor (2020) describe development as the process of enhancing an individual's potential and preparing them for career advancement within or outside the organization. Development is thus a proactive process that strengthens managerial, conceptual, and interpersonal abilities.

Unlike training, which is usually structured and skill-specific, development emphasizes long-term growth, self-awareness, and strategic thinking. It includes activities such as mentoring, coaching, career planning, higher education sponsorship, and leadership training programs. Development builds an employee's adaptability, a trait that is crucial in volatile and uncertain work environments (Werner & DeSimone, 2012).

In Nigeria, employee development is particularly significant due to rapid technological and institutional changes. The expansion of the financial, telecommunications, and oil sectors has created a demand for continuous learning and leadership renewal. Unfortunately, limited investment in developmental programs, especially within the public sector—has slowed progress. Many public institutions still emphasize routine administrative training rather than developmental learning that fosters innovation, problem-solving, and strategic leadership.

Development is therefore both an organizational necessity and a national imperative. Nations with high levels of human capital development, such as Singapore and South Korea, illustrate how long-term investment in people directly correlates with economic transformation. Nigeria's pursuit of sustainable development goals depends on its capacity to foster systematic and continuous professional development across all sectors.

The Concept of Job Performance

Job performance is a multidimensional construct that represents how well employees execute their assigned duties and contribute to organizational goals. Campbell (1990) defines job performance as the observable and measurable behaviors that employees engage in, which are relevant to the organization's objectives. It encompasses both task performance, the technical execution of job functions—and contextual performance, which includes interpersonal behavior, cooperation, and initiative (Borman & Motowidlo, 1997).

High job performance is reflected in productivity, efficiency, creativity, and customer satisfaction. However, performance outcomes are influenced by several interrelated factors, including ability, motivation, and opportunity. Training and development play a pivotal role in shaping these factors. Through skill acquisition and knowledge enhancement, employees gain the competence and confidence required to perform effectively. When organizations combine learning opportunities with performance feedback, employees are more likely to exhibit commitment and innovation.

In Nigeria, job performance remains a pressing concern across public and private institutions. Studies indicate that employee productivity in many organizations remains below global standards due to skill deficiencies, poor supervision, and lack of motivation (Adeniji & Osibanjo, 2012; Ojo, 2019). Moreover, many institutions lack robust performance appraisal systems that connect learning outcomes to measurable performance indicators. As a result, training often occurs without a structured follow-up to evaluate its impact on employee behavior and output.

Conceptually, training, development, and job performance form an interconnected triad. Training provides the immediate competencies required for current tasks; development nurtures broader capabilities for future responsibilities; and job performance serves as the ultimate indicator of the effectiveness of both processes. In a dynamic environment such as Nigeria's, characterized by economic uncertainty and technological transition, organizations that integrate these elements within a coherent human resource strategy tend to exhibit stronger adaptability, resilience, and productivity.

Theoretical Foundations

Understanding the nexus between training, development, and job performance requires grounding in established theoretical frameworks that explain how knowledge

acquisition and skill enhancement influence employee behavior and organizational outcomes. Two theories, Human Capital Theory and Expectancy Theory, offer robust analytical foundations for interpreting the strategic value of training and development within the Nigerian workplace context.

Human Capital Theory

Human Capital Theory, popularized by Becker (1964) and Schultz (1961), posits that investments in education, training, and skill acquisition enhance an individual's productivity and, consequently, organizational performance. The theory assumes that workers are not merely labor inputs but repositories of skills and knowledge that can be expanded through deliberate and continuous learning interventions. In the context of employment, organizations that invest in developing their workforce reap returns in the form of improved efficiency, innovation, and competitiveness.

From a Nigerian perspective, the Human Capital Theory provides a critical lens for analyzing the productivity gap that exists between well-trained employees and those with limited exposure to professional development. Nigeria's persistent productivity challenges, particularly in public institutions—stem largely from underinvestment in capacity building and limited organizational learning culture. Many employees are recruited based on educational credentials but receive little or no post-entry training, which constrains their ability to adapt to evolving job demands. As Ubeku (2018) observed, organizations that fail to continuously upgrade employee competencies risk stagnation and decline, especially in technologically dynamic environments.

Furthermore, Human Capital Theory underscores the economic rationale for training investment. By treating employee skills as capital, organizations can quantify training as an investment rather than an expense. For instance, firms in Nigeria's banking, telecommunications, and oil sectors that maintain structured training programs consistently outperform those that do not, demonstrating a measurable correlation between learning expenditure and output quality. This framework thus validates the argument that training and development are strategic levers for achieving superior job performance and organizational resilience.

Expectancy Theory

Expectancy Theory, developed by Vroom (1964), provides a psychological explanation of the relationship between training, motivation, and performance. The theory

asserts that employees' efforts are influenced by the expectation that improved performance will lead to desirable rewards. It operates on three key variables: expectancy (belief that effort will improve performance), instrumentality (belief that performance will yield rewards), and valence (value attached to those rewards). Training and development initiatives, when properly designed, can strengthen all three components by increasing employees' confidence in their competence, clarifying performance standards, and reinforcing the perceived link between improved capability and recognition.

Within the Nigerian work environment, Expectancy Theory highlights a common gap between training outcomes and employee motivation. Many organizations conduct training without clearly defining the career or performance incentives attached to improved skills. Consequently, employees may perceive training as irrelevant to their progression, thereby reducing motivation and transfer of learning to the workplace. Ongori and Nzonzo (2011) emphasized that for training to translate into job performance, employees must perceive that the organization genuinely values skill acquisition and will reward improved competence with recognition, promotion, or incentives.

Applying Expectancy Theory to Nigerian institutions also underscores the importance of organizational climate and leadership. Where managers demonstrate fairness, transparency, and reward alignment, training becomes a motivational tool that enhances employee commitment and productivity. Conversely, in environments where promotion is based on favoritism or political considerations, training yields minimal behavioral outcomes because employees do not associate effort with reward. Thus, the theory offers a behavioral and motivational complement to Human

When integrated, Human Capital and Expectancy Theories provide a comprehensive understanding of how training and development influence job performance. The former emphasizes investment in competence, while the latter focuses on motivation and reward systems that sustain performance. Together, they suggest that training is not merely about knowledge transfer but also about building a motivated, adaptive, and high-performing workforce. For Nigerian organizations, this dual perspective implies that capacity-building programs must be strategically designed, linking learning outcomes to performance appraisal, reward systems, and career advancement frameworks.

In essence, training should be treated as both an economic investment and a psychological empowerment process. Only when Nigerian organizations integrate these

theoretical insights into policy and practice will training and development translate into measurable, sustainable job performance improvements.

Conceptual Linkages between Training, Development, and Job Performance

The relationship between training, development, and job performance has been a central theme in organizational studies, particularly within the Nigerian context. Scholars consistently demonstrate that well-structured training and development programs enhance employee competence, motivation, and overall productivity. However, the strength of this linkage depends on mediating factors such as motivation, recognition, organizational climate, and resource availability (Anyanwu, Okoroji, Ezewoko, & Nwaobilor, 2016; Ugbomhe, Osagie, & Egwu, 2020).

Training as a Direct Predictor of Job Performance

Training serves as the foundational mechanism for improving employees' ability to perform their current tasks effectively. It is short-term, skill-focused, and directly tied to operational efficiency. Armstrong and Taylor (2020) argue that well-designed training enhances accuracy, productivity, and self-confidence, all of which contribute to improved job performance.

Empirical studies in Nigeria provide strong evidence of this relationship. Anyanwu et al. (2016) found that systematic staff training and development significantly improved worker performance in Imo State. Similarly, Ugbomhe et al. (2020) reported that training in Nigerian banks led to higher productivity, better service delivery, and reduced operational errors. In the tertiary education sector, Nwanza and Uche-Okolo (2019) observed that comprehensive training programs among non-academic staff at Delta State Polytechnic, Ogwashi-Uku, were positively associated with task effectiveness and job satisfaction.

These findings collectively support the argument that training is not a procedural formality but a performance-enhancing intervention when designed to address specific organizational and employee needs.

Employee Development and Long-Term Performance Effects

While training addresses immediate performance challenges, employee development focuses on building long-term capacities for leadership, innovation, and adaptability. Developmental initiatives—such as mentoring, coaching, job rotation, and

higher education sponsorship—enable employees to acquire broader competencies necessary for future responsibilities (Werner & DeSimone, 2012).

Within the Nigerian context, studies have shown that continuous employee development significantly influences long-term job performance. Musa, Ijaiya, and Dauda (2021) found that development programs in Nigerian universities improved staff commitment, productivity, and engagement. Igudia (2022) similarly reported that in small-scale manufacturing firms, sustained employee development was positively correlated with organizational performance and innovation.

These findings affirm that employee development complements training by ensuring that employees not only perform efficiently in the present but also remain relevant and effective in the face of changing job demands.

Mediating Variables: Motivation, Recognition, and Organizational Climate

Training and development alone do not automatically guarantee improved performance; their effects are mediated by motivational and organizational factors. Motivation, whether intrinsic or extrinsic, determines the extent to which employees apply learned skills in their jobs. According to Falalu and Gwarzo (2025), in manufacturing firms in Kano State, training and job recognition positively influenced employee performance, but intrinsic motivation did not significantly mediate the relationship—indicating that recognition and reward systems play stronger roles in linking training to performance.

Similarly, Ogbogu (2024) observed in a study of the Lagos State Ministry of Environment that staff performance improved when training was accompanied by supportive work environments, welfare incentives, and autonomy. The implication is that employees must perceive organizational support and fair reward systems for training to translate into higher performance outcomes.

Ezeani and Oladele (2013) also emphasize the influence of organizational climate on knowledge transfer. In bureaucratic or unsupportive environments, training yields limited behavioral change, regardless of its quality. Thus, motivation and climate function as crucial mediators between training efforts and actual job performance.

Contextual Moderators: Sectoral Differences and Resource Availability

The Nigerian workplace exhibits significant contextual variations that affect how training and development influence performance. Public sector organizations often face

bureaucratic delays, limited funding, and weak follow-up mechanisms, while private and multinational organizations adopt structured, performance-driven training cultures.

Nwanza and Uche-Okolo (2019) revealed that although non-academic staff training positively influenced performance, the type and exposure of training produced varying results, depending on resource availability. Ugbomhe et al. (2020) found that in commercial banks, frequent, practical, and role-specific training yielded stronger performance gains than theoretical or infrequent programs.

These sectoral differences highlight that the success of training and development initiatives in Nigeria depends not only on design but also on environmental and managerial support systems that enable the transfer of learning to practice.

Conceptual Model of the Training–Performance Nexus

Drawing from empirical and theoretical insights, a conceptual framework for the training–performance nexus can be proposed as follows:

1. **Training and Development Inputs:** Frequency, relevance, content quality, and delivery approach.

2. **Mediating Variables:** Motivation, job recognition, organizational climate, and leadership style.

3.**Outputs:** Enhanced employee knowledge, skills, and attitudes.

4. **Outcomes:** Improved job performance, productivity, and innovation.

5. **Long-Term Effects:** Organizational learning, employee retention, and institutional resilience.

This model positions training and development as both immediate and future-oriented determinants of performance. It underscores that training effectiveness is a function of systemic integration rather than isolated interventions.

Conceptually, training and development are dual pillars of human capital enhancement that directly and indirectly determine job performance. Training equips employees with immediate skills, while development builds long-term competencies. However, without motivational reinforcement, adequate resources, and organizational support, the impact of training and development on performance diminishes. Nigerian studies consistently affirm that training and development improve performance outcomes

when embedded within enabling institutional structures that reward competence and promote continuous learning.

Therefore, Nigerian organizations must transcend the traditional "event-based" training model and adopt a strategic, continuous learning framework that integrates employee motivation, recognition, and performance appraisal mechanisms. Only through this holistic approach can training and development yield measurable and sustainable job performance improvements.

Contextualizing the Nigerian Perspective

Training and development, as global organizational imperatives, assume unique dimensions within the Nigerian context. Nigeria's socio-economic environment, characterized by infrastructural inadequacies, weak institutional capacity, and fluctuating government policies, directly influences how training and development translate into job performance (Akinyemi, 2014; Oladapo, 2017). Unlike advanced economies where training is systematized and aligned with long-term corporate goals, many Nigerian organizations still view training as an administrative obligation rather than a strategic investment (Ezeani & Oladele, 2013; Nwanza & Uche-Okolo, 2019).

The contextualization of this discourse therefore requires an understanding of the interplay between **institutional structure**, **funding realities**, **organizational culture**, and **national policy frameworks** that shape how training and development impact employee performance in Nigeria.

Institutional and Structural Realities

The institutional framework of Nigeria's public and private sectors largely determines the quality, frequency, and effectiveness of training initiatives. Public institutions often operate within bureaucratic and politically influenced systems where training is irregular, poorly evaluated, or allocated based on patronage rather than performance needs (Ogbogu, 2024; Adebayo & Ogunsanwo, 2021). This undermines the developmental intent of such programs and reduces their capacity to enhance performance.

For instance, the Office of the Head of Civil Service of the Federation (OHCSF) periodically initiates public service training policies; however, implementation inconsistencies and lack of continuity have limited their impact (Federal Government of

Nigeria, 2020). Conversely, private and multinational corporations—such as banks, telecommunications firms, and oil companies—have adopted structured competency-based training systems that integrate performance metrics, yielding stronger productivity outcomes (Ugbomhe, Osagie, & Egwu, 2020; Falalu & Gwarzo, 2025).

This duality reflects Nigeria's broader institutional divide: while private firms align training with measurable organizational goals, public institutions often lack the managerial discipline to sustain performance-oriented training systems.

Economic Constraints and Funding Challenges

Nigeria's volatile economic environment significantly constrains investment in employee development. The nation's recurrent fiscal instability, depreciation of the naira, and underfunding of critical sectors have forced many organizations to downscale training budgets. Musa, Ijaiya, and Dauda (2021) noted that most Nigerian universities, despite recognizing the importance of training, lack the funds to sponsor workshops, overseas training, or postgraduate development for staff.

In the civil service, training allocations are frequently diverted or released late, leading to ad hoc and poorly coordinated capacity-building programs (Oladapo, 2017). This financial fragility weakens the linkage between training and performance, as employees are often trained using outdated modules or with minimal practical exposure.

Private organizations face similar challenges, particularly small and medium-sized enterprises (SMEs). Igudia (2022) reported that although SMEs acknowledge the value of development programs, they struggle with the cost of retaining trained staff, as many migrate to better-paying firms after skill acquisition—a phenomenon known as "training leakage."

Thus, the economic context of Nigeria imposes a dual constraint: insufficient training investment and unsustainable retention mechanisms, both of which erode long-term performance benefits.

Organizational Culture and Attitudinal Barriers

Culture remains a critical determinant of how training translates into job performance. In many Nigerian organizations, attitudinal and cultural barriers undermine the effectiveness of training programs. Employees often perceive training as an entitlement or opportunity for travel allowances rather than a tool for skill improvement (Akinyemi,

2014). Similarly, organizational leaders may treat training as a routine expense rather than a strategic human capital investment.

According to Ojo and Akinlabi (2020), the success of training depends heavily on managerial attitudes and post-training supervision. In their study of Lagos-based public institutions, they found that most trainees were not evaluated after training, resulting in minimal behavioral or performance change. Furthermore, organizational resistance to change, favoritism in staff selection for training, and lack of career pathing limit the translation of training outcomes into productivity (Falalu & Gwarzo, 2025).

Therefore, Nigerian organizational culture often impedes the full realization of training benefits by prioritizing hierarchy, loyalty, and seniority over merit-based development.

Policy and Regulatory Environment

Nigeria's policy frameworks for workforce development exist but suffer from weak enforcement and fragmentation. The National Policy on Education (NPE) emphasizes lifelong learning and skill acquisition, while the National Economic Empowerment and Development Strategy (NEEDS) underscores human capacity development as a driver of growth (National Planning Commission, 2004). However, gaps persist in translating these policies into actionable training mandates for public and private institutions.

The Industrial Training Fund (ITF), established in 1971, was designed to promote manpower development through training reimbursements and skill acquisition centers. While ITF has made notable contributions, its coverage remains limited and largely skewed toward formal sectors (ITF, 2019). Additionally, Nigeria's National Policy on Labour (2020) acknowledges the need for regular workforce development but provides insufficient mechanisms for monitoring compliance across industries.

Consequently, the regulatory landscape reflects a disconnect between policy formulation and implementation, further weakening the training–performance continuum.

Technological Adaptation and the Future of Work

The rise of digitalization and remote work is redefining training and performance metrics globally, including in Nigeria. Organizations are increasingly embracing e-learning, simulation-based training, and performance analytics tools to enhance workforce competence (Okeke & Onuorah, 2023). However, infrastructural limitations—such as

unreliable internet connectivity, power supply, and digital literacy gaps—continue to limit the effectiveness of these innovations (Ezeani & Oladele, 2013).

The COVID-19 pandemic accelerated the adoption of virtual training models, but many Nigerian organizations struggled to sustain them beyond the crisis period (Musa et al., 2021). This indicates a need for hybrid training systems that combine traditional face-to-face learning with digital competency-building platforms, thereby preparing employees for the evolving demands of the knowledge economy.

Human Capital Flight and Retention Dilemmas

Nigeria faces a major challenge in retaining skilled workers after substantial investment in their training. The increasing trend of "brain drain" — the emigration of trained professionals to countries offering better working conditions — undermines the return on training investments (Adebayo & Ogunsanwo, 2021). This challenge is particularly severe in healthcare, academia, and engineering sectors, where developmental training is often followed by international migration.

Organizations thus face a paradox: while training enhances performance and capacity, it simultaneously increases employee marketability, leading to high turnover. Ugbomhe et al. (2020) suggested that the solution lies in strengthening organizational commitment through incentive systems, career progression pathways, and a culture of recognition to retain trained staff.

The Nigerian Paradox: Capacity Building amid Constraints

The Nigerian experience reveals a paradoxical landscape. On one hand, the nation recognizes the centrality of training and development to performance and growth. On the other hand, economic, structural, and cultural constraints hinder the translation of policy into sustainable practice. Yet, notable progress has been made through sector-specific reforms — for instance, in banking, telecommunications, and oil industries, where continuous learning has become a key performance requirement (Ojo & Akinlabi, 2020; Igudia, 2022).

For Nigeria to strengthen the link between training and performance, a shift is needed from episodic, donor-driven training to strategic, institutionalized capacity development that integrates motivation, accountability, and digital learning systems.

Conclusion

The conceptual relationship between training, development, and job performance remains central to organizational growth and national productivity. In the Nigerian context, this relationship is both complex and paradoxical, reflecting a landscape of acknowledged importance yet persistent systemic constraints. The synthesis of literature reveals that while training improves employees' immediate job proficiency, development ensures their long-term adaptability and career sustainability. Together, they form the foundation of human capital advancement and institutional resilience.

The theoretical insights from Human Capital Theory, Expectancy Theory, and Social Learning Theory affirm that investment in people yields proportional gains in performance, innovation, and organizational competitiveness. Yet, Nigeria's experience underscores that the effectiveness of these interventions depends on several mediating factors: management commitment, funding stability, institutional accountability, and employee motivation. The absence of these mediators often renders training efforts cosmetic rather than transformational.

For Nigeria to realize the full potential of training and development, there must be a paradigm shift from event-based training to strategic human resource development (HRD). This requires alignment between national policy frameworks, organizational strategies, and individual career goals. Public and private institutions should institutionalize continuous learning systems, integrate digital learning platforms, and create incentive structures that reinforce post-training performance. Additionally, addressing economic instability and cultural inertia will enhance the sustainability of training outcomes.

In essence, the Nigerian workforce must evolve within a knowledge-driven economy where learning is continuous and performance is measurable. When training and development are systematically linked to performance management, organizations will not only achieve higher productivity but also contribute meaningfully to national development. Thus, the Nigerian perspective reaffirms that training and development are not costs but strategic investments in human capital, capable of transforming both individual and institutional performance trajectories.

References

Adebayo, M., & Ogunsanwo, M. (2021). Training and development as tools for enhancing employee performance in Nigeria's public service. *African Journal of Human Resource Management*, 9(3), 112–126.

Adeniji, A. A., & Osibanjo, A. O. (2012). *Human resource management: Theory and practice.* Lagos: Pumark Nigeria Ltd.

Akinyemi, B. O. (2014). Training and development in the Nigerian public service: The institutional approach. *International Journal of Management Studies and Research*, 2(1), 67–74.

Anyanwu, J. O., Okoroji, L. I., Ezewoko, O. F., & Nwaobilor, C. A. (2016). The impact of training and development on workers' performance in Imo State. *Global Journal of Social Sciences Studies*, 2(2), 51–71.

Armstrong, M. (2014). *A handbook of human resource management practice* (13th ed.). London: Kogan Page.

Armstrong, M., & Taylor, S. (2020). *Armstrong's handbook of human resource management practice* (15th ed.). London: Kogan Page.

Borman, W. C., & Motowidlo, S. J. (1997). Task performance and contextual performance: The meaning for personnel selection research. *Human Performance*, 10(2), 99–109.

Campbell, J. P. (1990). Modeling the performance prediction problem in industrial and organizational psychology. In M. D. Dunnette & L. M. Hough (Eds.), *Handbook of industrial and organizational psychology* (Vol. 1, pp. 687–732). Palo Alto, CA: Consulting Psychologists Press.

Chartered Institute of Personnel Management of Nigeria (CIPM). (2022). *State of HR Practice in Nigeria Report 2022.* Lagos: CIPM Publications.

Dessler, G. (2020). *Human resource management* (16th ed.). Harlow, UK: Pearson Education.

Ezeani, N. E., & Oladele, R. (2013). Implications of training and development programmes on accountants' productivity in selected business organizations in Onitsha, Anambra State, Nigeria. *International Journal of Asian Social Science*, 3(1), 266–281.

Falalu, T., & Gwarzo, A. A. (2025). Effect of job recognition and training on employee performance: Mediating role of intrinsic motivation. *Journal of Institute of Africa Higher Education Research and Innovation*, 1(1), 48–63.

Federal Government of Nigeria. (2020). *Public service training policy.* Abuja: Office of the Head of Civil Service of the Federation.

Igudia, P. O. (2022). Employee training and development, and organisational performance: A study of small-scale manufacturing firms in Nigeria. *American Journal of Economics and Business Management*, 5(5), 38–54.

Industrial Training Fund (ITF). (2019). *Manpower development report.* Jos: ITF Publications.

International Labour Organization (ILO). (2022). *The future of work in Africa: Skills and innovation in the digital era.* Geneva: ILO.

Musa, A., Ijaiya, M. A., & Dauda, C. K. (2021). Training and development on employee performance of Nigerian universities in Northeast Nigeria. *African Journal of Education Research and Library Practice*, 8(2), 102–119.

National Bureau of Statistics (NBS). (2023). *Labour force survey report, Q1 2023*. Abuja: NBS.

National Planning Commission. (2004). *National Economic Empowerment and Development Strategy (NEEDS)*. Abuja: NPC.

Nwanza, C. L., & Uche-Okolo, O. C. (2019). Influence of training and development on job performance among non-academic staff of Delta State Polytechnic, Ogwashi-Uku, Nigeria. *African Journal of Politics and Social Sciences Inquiry*, 7(1), 55–68.

Ogbogu, C. O. (2024). The effects of motivation on staff job performance: Evidence from the Lagos State Ministry of Environment, Nigeria. *Journal of Sustainable Development*, 17(4), 112–125.

Ojo, O. (2019). Employee training and organizational performance: Evidence from selected banks in Lagos State, Nigeria. *African Journal of Business and Economic Research*, 14(1), 101–118.

Ojo, S., & Akinlabi, A. (2020). Organizational culture and the effectiveness of employee training in Nigerian public institutions. *Management Studies Review*, 5(2), 87–102.

Okeke, C. A., & Onuorah, C. (2023). E-learning and workforce development in Nigeria: Post-pandemic opportunities and challenges. *Journal of Digital Learning and Development Studies*, 4(1), 65–80.

Oladapo, V. (2017). The impact of human capital development on organizational performance in Nigeria. *Global Journal of Human Resource Management*, 5(3), 1–10.

Ugbomhe, O. U., Osagie, G. N., & Egwu, U. (2020). Impact of training and development on employee performance in selected banks in Edo North Senatorial District, Nigeria. *Indian Journal of Commerce and Management Studies*, 11(2), 23–36.

Werner, J. M., & DeSimone, R. L. (2012). *Human resource development* (6th ed.). Mason, OH: South-Western Cengage Learning.